What other services do you provide?

Family Relationship Centre



Property Dispute Resolution

Our PDR program assists separated couples or families to negotiate the division of property and finances in a neutral, impartial and cost effective manner, as an alternative to court.

Qualified practitioners assist couples to negotiate the division of assets and liabilities, taking into account each parties contribution to the relationship and their future financial needs

The benefits of engaging with the Property Dispute Resolution process include:

- A comprehensive negotiation between parties outside the court environment
- Agreements can be formalised quicker
- Preservation of a cooperative parenting relationship
- Cost savings compared to court process

Contact Us

Ballarat

34 Peel Street North, Ballarat 3350

T: 1300 303 988

Horsham Satellite Service

T: 1300 303 988



www.catholiccarevic.org.au

For free information, advice or referrals outside our operating hours, call the national Family Relationship Advice Line on 1800 050 321

Ballarat FRC



- Strengthening family relationships
- Helping families stay together
- Assisting families through separation



How can the Ballarat Family Relationship Centre help?

Do I need to pay for services?

More information

The Ballarat Family Relationship Centre has a resource and information area that anyone can visit and use. In this area there is a wide range of information about family relationships, family issues and family support agencies, including local supports and services. The resource area is also set up with the internet and telephone, to enable visitors to access family relationship information and services.

Staff are available to talk through family issues and help with finding appropriate services for your family. You may also like us to assist you in making contact with a service.

If you are separated, separating or experiencing family conflict, we provide Family Dispute Resolution (mediation) to help reduce family conflict and create parenting arrangements. We conduct individual assessment sessions, appropriate joint sessions and parents attend a seminar to assist with understanding the impact of conflict on children. Joint sessions can involve parents and other family members.

What if I need an Interpreter?

We will arrange an interpreter if needed.

Who can access our service?

We aim to provide an inclusive service to a diverse range of families in the community.

We can provide information, referral and individual sessions free of charge. We also provide up to three hours of joint sessions free of charge, but may charge fees after that, depending on your circumstances. We will discuss these fees with you in advance so that you can decide whether to proceed with sessions or explore alternative options.

Do I need a booking?

You don't need a booking to get information, you can visit and make use of the resource area anytime the centre is open.

If you want some assistance in finding the best information or service you may need to make an appointment for a private interview.

If you are separated or separating you can make an appointment for a private interview. Centre staff will talk with you to help you focus on your children's needs and discuss future options.

Will my details be kept private?

Your privacy is important to us and will be protected. We will only disclose personal information if you give permission or if required or authorised by law, for example, to protect someone from harm.

Safety

We are committed to providing a safe environment and can put in place arrangements to assist with your safety or the safety of your children. You should let our staff know as soon as possible if you have any concerns.

Opening hours

The Ballarat Family Relationship Centre operating hours are:

Monday, Tuesday, Thursday and Friday - 9.00am - 5.00pm Wednesday - 9.00am - 8.00pm

Additional Information

You can telephone us on 1300 303 988 for more information about the Ballarat Family Relationship Centre.

When we are not open, you can also call the national Family Relationship Advice Line on 1800 050 321 for free information, advice and referral services. This telephone line is available from 8am - 8pm Monday to Friday and 10am - 4pm Saturday.

Family Relationships Online provides access to information about the changes to the family law system and about family relationship issues and services available to assist families.

Visit www.familyrelationships.gov.au